



## Exploring Food Service Systems Management Through Problems (3rd Edition)

By Lieux, Elizabeth McKinney; Luoto, Patricia

Prentice Hall, 2007. Book Condition: New. Brand New, Unread Copy in Perfect Condition. A+ Customer Service! Summary: Table of Contents Acknowledgements Course Description Companion Textbook Course Expectations and Student Responsibilities in a Problem-based Learning (PBL) Course Course Objectives Process Objectives Content Objectives Class Policies in a PBL Class Group Work and Class Organization Evaluation and Feedback Suggestions Course Components Resources to be Used Problem Write-ups Worksheets Worksheet 1 Systems Approach to a Foodservice Organization Worksheet 2 Managing Quality Worksheet 3 The Menu Worksheet 4 Food Product Flow and Kitchen Design Worksheet 5 Procurement Worksheet 6 Food Production Worksheet 7 Distribution and Service Worksheet 8 Safety, Sanitation, and Maintenance Worksheet 9 Management Principles Worksheet 10 Leadership and Organizational Change Worksheet 11 Decision Making, Communication, and Balance Worksheet 12 Management of Human Resources Worksheet 13 Management of Financial Resources Worksheet 14 Marketing Foodservice Worksheet 15 Meals, Satisfaction, and Accountability Problems Aftermath of an Outbreak of Food borne Illness Where Am I Going? Who Is the Customer, Anyway? What's Your Problem? Menu Madness Put it in the bank Renovating the space Purchasing Predicament Spring Hills Senior Center Looking for Answers in all the Right Places Chef Spiro Gets to Work Hilda Greene Where's...

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